

CHALLENGE

For more than 25 years, 5i Solutions has provided its customers with Innovative Ideas for Intelligent Interaction with Information. Headquartered in Fort Lauderdale, Florida, the company specializes in delivering custom solutions to clients for their document and data management needs – from simple scanning and imaging, to designing and implementing full DMS (document management systems) that handle records from creation to archiving, to assisting litigation teams in discovering and reviewing huge amounts of information as they create productions for legal counsel.

5i offers their customers the latest in technology. Digital pens that turn handwriting into text, metadata-driven systems that make searching (and finding!) data a snap, and automated workflows that can take the guesswork out of who does what when are all part of the 5i digital arsenal. And no list of best-of-breed technology would be complete without the advanced security and anywhere/anytime access that comes from cloud-based solutions.

With its comprehensive suite of services, and customers in fields ranging from healthcare to retail to government, 5i Solutions needed a partner that was flexible, agile, and fully compliant in order to meet the diverse requirements of their clients.

SOLUTION

Over a decade ago, 5i Solutions found that partner – one that shares their same philosophy of customizing solutions to fit customer needs – in Host.net. Over the years, 5i Solutions and Host.net have moved forward together to stay on the cutting edge of what technology has to offer. Most recently, 5i Solutions developed a powerful, cloud-ready DRaaS (Disaster Recovery as a Service) solution. Using best-in-class tools from Host.net, including innovative offerings powered by Zerto (business continuity, continuous data protection and replication, and disaster recovery) and EVault (data backup and recovery), the company's clients can now enjoy a cloud-based infrastructure with offsite data storage for full redundancy and resiliency.

"In all the years we have worked together, Host.net has been highly responsive and committed to our and our clients' needs," said Jonathan Bennett, Business Development Manager at 5i Solutions. "Their level of service and attention to detail are truly second to none. Host.net also provides key compliance and security features our customers can't do without - for example, with Host.net we're able to offer our HR clients a HIPAA/SOC2/PCI-compliant solution that ensures they meet their strict information and records management regulations."

RESULTS

The security of the Host.net cloud. The efficiency and range of a 5i document and record management system. A singular partnership to create custom, flexible, scalable and affordable solutions to meet any customer's needs – and exceed their expectations.

"There are many reasons our partnership with Host.net has lasted so long and is still going strong," stated Jonathan Bennett. "They are dedicated to our success and the success of our clients, and they are invested in our continued growth. Over the years we have been able to create competitive and unique solutions for our customers, and as we look to our future with Host.net in the cloud, we know we'll be able to offer even more comprehensive services – from implementation to administration to operation. We look forward to continuing our relationship with Host.net for years to come."



"The partnership we have with Host.net is one we truly value. They have helped us support the cloud-based, secure, yet accessible document and data management solutions our clients need and expect. Our customers can rest assured that their documents and data are always connected and protected - and Host.net plays a key role in making that happen."

Jonathan Bennett,
Business Development Manager
5i Solutions

Host.net Benefits

Fully Compliant Across the Board

- ◆ PCI / DSS
- ◆ HIPAA
- ◆ AICPA / SOC2
- ◆ VISA

Technology Humanized™

- ◆ Customization is our Core
- ◆ Truly Personalized support
- ◆ Host.net's onsite certified support team is available 24/7/365

Channel Partner Program

- ◆ Competitive compensation
- ◆ World-class support
- ◆ Training, tools and resources

Host.net Datacenters are built for security and are:

- ◆ Fully redundant
- ◆ Marked by no single points of failure
- ◆ Guaranteed for maximum uptime 99.999% SLA

Host.net Smart Cloud Architecture delivers:

- ◆ Industry-leading server, storage, compute, and software resources for high performance
- ◆ Access to customized portal for increased control and to balance workloads
- ◆ Robust options for failover and back-up