

CROSS CONNECTS



Cross Connects Overview

365 Data Centers offers a variety of options to connect to carriers, cable providers, cloud providers and other businesses. With a data center connectivity ecosystem of more than sixty regional and national providers, you can cost-effectively reach carriers, content and cloud providers easily within our facilities. Remote Hands Services are performed by Site Technicians and our NOC personnel. All Remote Hands requests will be directed to the 365 Customer Service Center (CSC), allowing a single point of contact for all customer support incidents. All requests are processed through a defined escalation path until resolved. Remote Hands Service Plans include prepaid service hours and guaranteed response times.





Cross Connect Options

- **MEDIA OPTIONS**
 - Single Mode and Multimode Fiber
 - Cat5 and Cat6 Ethernet
 - COAX
 - T1/ISDN/POTS
- **REACH**
 - 60+ wireline and wireless carriers
 - Thousands of buildings and millions of subscribers
 - Leading telecom and cable providers
 - Public clouds, social media, video platforms and CDNs
- **PRICING OPTIONS**
 - Volume discounts
 - Cross Connect Packs
 - Bundled Connectivity
 - Ramps and ROFRs
- **EXTENDED CROSS CONNECTS**
 - Intra-building cross connects
 - Conduit and innerduct
 - Diverse fiber entrances
 - Roof access in all data centers

The 365 Difference

- **SECURITY AND COMPLIANCE**
 - Multi-layer secure access
 - 24/7/365 infrastructure and perimeter monitoring
 - 24/7/365 customer care and NOC
 - HIPAA, PCI DSS, VISA, SSAE 16, SOC 2 and ISAE 3402 compliant
- **RELIABILITY AND UPTIME**
 - 100% uptime record for more than 10 years
 - 13 megawatts of protected power with N+1 UPS
 - Onsite backup generator
 - 2.7 million tons of cooling in N+1 configuration
 - 24/7/365 Remote Hands support
- **EDGE LOCATIONS**
 - 195,000 square feet
 - 13 MW of power
 - Easy-to-access downtown locations
 - Presence in 10 of the top 30 designated market areas (DMAs)
- **FLEXIBILITY**
 - Scalable cabinet and custom cage colocation solutions
 - Multi-year and monthly term options
 - Fixed and burstable pricing
 - Ramp, ROFR options for custom solutions

Our Services

-  **Cloud Services**
-  **Colocation**
-  **Managed Services**
-  **Network & IP Services**



FULLY COMPLIANT ACROSS THE BOARD

To get started or to learn more, please contact us at
1-877-365-6246 or sales@365datacenters.com

365 Data Centers Corporate Headquarters
200 Connecticut Avenue, Suite 5A, Norwalk, CT 06854